



27th February 2019

To whom it may concern,

Refund and reduced ongoing annual spend for Queens Park Rangers Football Club

We contacted Water Management Solutions UK Ltd take undertake a current and historical review of our water and effluent charges to measure if we have been paying the correct amount for these services. WMS UK was able to accommodate this project on a performance related basis whereby there was no risk and only potential gain for our club.

WMS UK wasted no time in reviewing our current plus historic charges and immediately identified areas of high consumption within the stadium and overcharges which had been going on for years.

We were shocked to learn that the water company had been charging the stadium for one of our meters that had been removed 4 years earlier! These charges were not valid and WMS UK Ltd successfully challenged the water company to refund all of our money back over the 4 years period.

Additionally, WMS UK Ltd profiled our water usage and was able to identify high usage through faulty equipment. This was rectified and monitored by WMS UK. Although we weren't able to obtain a refund for this fault, it has certainly reduced our ongoing annual spend for water/sewerage.

WMS UK went about their work discreetly, efficiently and very professionally and obtained good monetary results for our club. It has been a pleasure to work with this company and we have certainly learnt some very valuable lessons here.

We would have no hesitation in recommending Water Management Solutions UK and its services to anyone looking at water cost reduction services. This company really does have the depth of knowledge in this industry which secures results.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'Joshua Scott', with a horizontal line underneath.

Joshua Scott
Facilities Manager